

PRESS RELEASE

THE BOARD OF DIRECTORS APPROVES THE PRELIMINARY RESULTS FOR 2022 €558 MILLION OF GROSS REVENUES (IN LINE WITH GUIDANCE) €202 MILLION OF EBITDA EX NRIs (ABOVE GUIDANCE)

€51 MILLION OF NET INCOME EX NRIS (ABOVE GUIDANCE)

FINANCIAL LEVERAGE AT 2.1x (BETTER THAN GUIDANCE)

CONFIRMED DIVIDEND PER SHARE GUIDANCE OF €0.60 FOR 2022

Income Statement

- Double digit EBITDA growth in the Hellenic Region and in Italy, Iberia turnaround well advanced
- Gross Revenues in 2022 at €558.2 million (-2.4% vs 2021, or +1.5% excluding Sareb)
- Net Revenues in 2022 at €500.4 million (-1.2% vs 2021, or +2.6% excluding Sareb)
- Control of Operating Expenses (-1.7% vs 2021)
- EBITDA ex NRIs in 2022 at €201.7 million (+0.4% vs 2021, or +11.5% excluding Sareb)
- Increase of 1 p.p. in EBITDA margin ex NRIs (from 35.1% to 36.1%)
- Attributable Net Income ex NRIs in 2022 equal to €50.6 million (-0.3% vs 2021)
- Dividend per Share of €0.60 for 2022, subject to approval of corporate bodies

Collections and Gross Book Value (GBV)

- GBV as of December 31st, 2022, at €120.5 billion (-19.4% year on year, or -5.1% excluding Sareb)
- Main driver of the reduction in GBV is the offboarding of the €20.7 billion Sareb portfolio in Spain
- Approx. €12 billion of GBV secured in 2022, notwithstanding challenging markets
- Resilient collections in 2022 at €5.5 billion (-4.3% compared to 2021, or +6.3% excluding Sareb)
- Collections trajectory year-on-year better than corresponding trajectory in GBV
- Collection Rate for 2022 at 4.1% (0.1 p.p. increase vs September 2022)
- No material impact from macro headwinds experienced on collection activity

Balance Sheet and Cash Flow

- Conservative financial structure with moderate leverage and no refinancing needs before 2025
- Net Debt at €429.9 million as of December 31st, 2022 (€401.8 million as of December 31st, 2021)
- Leverage at 2.1x as of December 31st, 2022 (vs 2.0x as of December 31st, 2021)
- Strong cash position at €134.3 million and €133.5m of undrawn committed lines
- Capex at €30.8 million for 2022 (and aligned with business plan at €57.3 million for 2022-2023)
- Cash flow generation of €11.1 million (pre-dividend payment of €39.1 million)

Outlook for 2023

- Short to medium term pipeline of servicing mandates totalling €52 billion in Southern Europe
- Stage 2 loans levels remain elevated in a context whereby default rates are expected to increase
- Macro headwinds likely to lead to a new wave of additional NPEs generation

doValue S.p.A.

già doBank S.p.A.



Rome, February 23rd, 2023 – The Board of Directors of doValue S.p.A. (the "**Company**", the "**Group**" or "**doValue**") has approved the preliminary financial results as of December 31st, 2022. Please note that the approval of the separate financial statements and the consolidated financial statements as of December 31st, 2022, is scheduled for March 23rd, 2023.

Main Consolidated Results and KPIs

Income Statement and Other Data	2022	2021	Delta
Collections	€5,495m	€5,743m	-4.3%
Collection Rate	4.1%	4.3%	-0.2 p.p.
Gross Revenues	€558.2m	€572.1m	-2.4%
Net Revenues	€500.4m	€506.5m	-1.2%
Operating Expenses	€301.7m	€307.1m	-1.7%
EBITDA including non-recurring items	€198.7m	€199.3m	-0.3%
EBITDA excluding non-recurring items	€201.7m	€200.9m	+0.4%
EBITDA margin excluding non-recurring items	36.1%	35.1%	+1.0 p.p.
Net Income including non-recurring items	€16.5m	€23.7m	-30.5%
Net Income excluding non-recurring items	€50.6m	€50.7m	-0.3%
Capex	€30.8m	€29.6m	€1.2m
Balance Sheet and Other Data	31-Dec-22	31-Dec-21	Delta
Gross Book Value	€120,478m	€149,487m	-19.4%
Net Debt	€429.9m	€401.8m	+7.0%
Financial Leverage (Net Debt / EBITDA ex NRIs)	2.2x	2.1x	+0.1 p.p.



Gross Book Value

Since the beginning of 2022, the Group has been awarded approx. €7.4 billion of additional new mandates (partly not yet onboarded as of December 31^{st} , 2022) of which €3.0 billion in Italy, €3.9 billion in the Hellenic Region and €540 million in Iberia.

The new mandates, together with the €3.8 billion forward flows received in 2022, represent €11.2 billion of additional GBV

In addition, considering the €450 million Project Virgo and the €630 million Project Souq in Greece (secondary NPL disposals out of the Frontier I and Cairo portfolios respectively, whereby doValue is retaining the servicing mandate) the total GBV secured in 2022 is to €12.3 billion.

Such results are remarkable considering the postponement to 2023 of the Ariadne project (€5.2 billion GBV portfolio in Greece).

As of December 31st, 2022, Gross Book Value stood at €120.5 billion, a decline of 19.4% compared to the level of €149.5 billion at the end of 2021 (or a decline of 5.1% excluding the €20.7 billion Sareb portfolio).

The level of Gross Book Value of €120.5 billion is the result of new GBV onboarded for €13.0 billion, collections for €5.5 billion, write offs for €8.7 billion, disposals from clients for €7.1 billion (mostly compensated by indemnity fees) and the Sareb portfolio off-boarding for €20.7 billion.

As a reminder, as of December 31^{st} , 2022, there were \le 4.5 billion of new mandates already secured and not yet onboarded.

Income Statement

Collections in 2022 stood at \in 5.5 billion (a decline of 4.3% compared to the \in 5.7 billion recorded in 2021, or a growth of 6.3% excluding Sareb). The trajectory of the Collections reflects the decline in GBV, partially mitigated by a mix effect (higher GBV in the Hellenic Region, moving from 21% of total as of December 31st, 2021, to 31% of total as of December 31st, 2022, which commands a higher Collection Rate vs Group average) as well as the progressive post-COVID recovery of court activities and the relaxation of the Government restrictions on foreclosures.

The Collection Rate is equal to 4.1% for 2022, an increase of 0.1 p.p. vs the level of September 2022. The Collection Rate in Italy increased by 0.1 p.p. in the last twelve months, in the Hellenic Region increased by 0.1 p.p. and in Iberia increased by 2.6 p.p..

In 2022, doValue has recorded Gross Revenues for €558.2 million, a decline of 2.4% compared to the €572.1 million recorded in 2021 (or a growth of 1.5% excluding Sareb).

Servicing Revenues, equal to €510.2 million (€528.6 million in 2021), show a decline of 3.5%, mainly driven by negative performance of Iberia (decline of 29.8%, mainly due to the Sareb portfolio off-boarding) as well as by the slower activity in Italy (decline of 1.1%), partially offset by a strong performance in the Hellenic Region (growth of 14.9%). Excluding Sareb, Servicing Revenues grew by 0.6% year on year.

Revenues from Co-investments are equal to \leq 1.5 million (whilst were equal to \leq 8.8 million in 2021 primarily driven by the capital gain related to the resale of the Relais and Mexico note booked in Q1 2021 and Q4 2021 respectively).

The contribution of Revenues from Ancillary Products is €46.6 million, a 34.7% increase compared to the €34.6 million level achieved in 2021. More broadly, these revenues include various services provided by the Group (data services, due diligence services, master and structuring services, legal activities, real estate services and advisory services), primarily in the Italian and Greek market.

Outsourcing fees have decreased both in absolute terms (by 11.8%) and as a percentage of Gross Revenues (from 11.5% in 2021 to 10.4% in 2022) partially reflecting a different revenue mix but also the insourcing of some business processes, in particular in Italy, which allow to efficiently deploy the current available workforce available capacity.

Net Revenues, equal to €500.4 million, have declined by 1.2% compared to €506.5 million in 2021 (but excluding Sareb, Net Revenues have grown by 2.6% year on year).

Operating Expenses, equal to ≤ 301.7 million for 2022 (≤ 307.1 million in 2021) have declined by 1.7% year on year and remained stable as a percentage of Gross Revenues at 54%. The decline in Operating Expenses in absolute terms of ≤ 5.4 million is due to lower HR, SG&A and Real Estate expenses, partially offset by an increase in IT costs due to projects.

EBITDA excluding non-recurring items grew by 0.4% to €201.7 million (from €200.9 million in 2021), with an increase in margin of 1.0 p.p., from 35.1% to 36.1%. Excluding Sareb, EBITDA excluding non-recurring items grew by 11.5% year on year.

Including non-recurring items, EBITDA stood at €198.7 million, recording a decline of 0.3% compared to 2021, when it was €199.3 million. Non-recurring items above the EBITDA mainly include charges related to consultancy M&A projects for €3.0 million in 2022.

Net Income including non-recurring items stands at €16.5 million, compared to €23.7 million in 2021. The decline is primarily related to the negative impact of the earn-out payable by doValue to Eurobank for the acquisition of doValue Greece (explained in more details below), as well as higher taxes, partially compensated by the growth in EBITDA, lower D&A, lower provisions for risks and charges and lower interest expenses.

Excluding non-recurring items, Net Income stands at €50.6 million, compared to €50.7 million in 2021. The non-recurring items included below the EBITDA for 2022 mainly refer to the earn-out payable by doValue to Eurobank for the acquisition of doValue Greece, provisions for early retirement incentive plans and a litigation for operating claim which was compensated by an insurance payment.

Earn-out payable by doValue to Eurobank

The Net Income has been negatively impacted in Q4 2022 by €21.6 million related to the fair value adjustment for the almost full recognition of the up to €40.0 million earn-out payable by doValue to Eurobank (described at the time of the acquisition of an 80% stake in doValue Greece, previously known as FPS). In terms of cash outflows, the up to €40.0m earn-out is payable in three tranches in 2023, 2025 and 2029 (for €12.0 million, €12.0 million and €16.0 million respectively).

As of December 31st, 2021, doValue had already accounted in its balance sheet this item for €5.6 million.

The strong operating and financial performance in Greece in 2022 led doValue to recognise most of the fair value of the earn-out in its balance sheet as of December 31st, 2022, thus leading to a negative charge at income statement level.

Balance Sheet and Cash Flow Generation

Net Debt as of December 31st, 2022, stood at €429.9 million, compared to the €401.8 million as of December 31st, 2021.

The year 2022 was characterised by €30.8 million of Capex, related to the doTransformation program, an increase of €1.2 million compared to the level of 2021. Overall, the Capex plan 2022-2023 is in line with the initial plan as presented in the Capital Markets Day in January 2022 (considering the savings achieved with suppliers, the broader review of the plan during the last twelve months and the non-renewal of the Sareb contract).

In addition, a dividend of €39.1 million was paid in 2022, a substantial growth compared to the dividend paid in 2021 of €20.7 million.

Financial Leverage (represented by the ratio between Net Debt and EBITDA excluding non-recurring items) stands as of December 31st, 2022, at 2.1x (vs 2.0x as of December 31st, 2021) due to the increase in Net Debt partially compensated by the growth in EBITDA excluding non-recurring items.

The Financial Leverage of 2.1x is at the lower end of the 2.0-3.0x target range as reiterated in the Business Plan 2022-2024, thus making the financial structure of doValue conservative. In addition, as of December 31st, 2022, doValue had €134.3 million of cash on its balance sheet and €133.5 million of undrawn committed lines.

Dividends

On April 28th, 2022, the Annual General Meeting of doValue approved the dividend related to the fiscal year 2021 of \in 0.50 per share for a total amount of \in 39.5 million. The dividend was paid on May 4th, 2022 (an amount of \in 0.4 million was yet to be claimed by shareholders as of December 31st, 2022).

In addition, in line with the dividend policy approved in the context of the Business Plan 2022-2024, doValue expects to distribute a Dividend Per Share of €0.60 for 2022 (subject to the approval of the Board of Directors of and of the Shareholders), representing a growth of 20% over the 2021 Dividend Per Share of €0.50.

Update on business activity

Since the beginning of 2022, doValue has been active on several fronts across the three regions in which it operates, below is a summary of all the main initiatives and key mandates.

- **Project Souq**: in February 2023, doValue completed a €630 million GBV secondary portfolio disposal in Greece to Intrum. The portfolio has been carved out from the Cairo I and Cairo II HAPS securitisation vehicles which has been managed by doValue since their creation. The disposal allows doValue to accelerate its collection activity in Greece (for which it received a Collection fee in Q1 2023) whilst retaining the long-term servicing mandate on the portfolio.
- **Fino 1 GACS securitisation**: in January 2023, thanks to the strong performance of doValue in the management of the securitisation Fino 1, in the context of which the GACS guarantee was granted by the Ministry of Economy and Finance, the Class A senior notes of such securitisation have been repaid.
- **Efesto Fund**: between December 2022 and January 2023, the Efesto Fund has received commitments for UTP contributions for an aggregate amount of €1.1 billion, including sizeable commitments from two top tier banks in Italy.
- **Project Nix**: in October 2022, doValue granted the management of a €300 million portfolio of non-performing loans by Fortress in Spain, representing the first sizeable NPL portfolio investment of Fortress in the Spanish market after it set up its local office in Madrid in May 2022.
- Project Virgo: in October 2022, doValue completed a €450 million GBV secondary portfolio disposal in Greece
 to EOS Group. The portfolio has been carved out from the Frontier I HAPS securitisation vehicle which has
 been managed by doValue since the beginning of February 2022. The disposal allows doValue to accelerate
 its collection activity in Greece (for which it received a Collection fee in Q4 2022) whilst retaining the longterm servicing mandate on the portfolio.

- Project Frontier II: in July 2022, doValue signed an agreement with National Bank of Greece (NBG) in relation to the management of a Greek portfolio consisting of mostly secured non-performing loans for a GBV of €1.0 billion. The agreement is subject to the completion of the securitisation process of such portfolio by NBG under the Hellenic Asset Protection Scheme (HAPS) which is expected to be finalised in the first half of 2023.
- **GACS securitisations**: between May and June 2022, BCC Banca Iccrea and UniCredit completed two securitisations of non-performing loans assisted by GACS guarantee for a value of €650 million and €1.1 billion respectively. doValue assumed the role of special servicer of the two securitisations.
- **Project Sky**: in May 2022, doValue signed a memorandum of understanding with Cerberus for the exclusive management of a portfolio of non-performing loans originated in Cyprus with GBV of €2.2 billion. doValue will assume the servicing of the portfolio from the expected closing in 2023 until the portfolio run-off, whilst assisting with the interim management of the portfolio until closing.
- **Project Neptune**: in April 2022, doValue was awarded a servicing mandate in Greece by Fortress for a portfolio of €500 million. As background, in 2020, Fortress acquired a portfolio from Alpha Bank with a GBV of approximately €1.1 billion and assigned the transitional servicing mandate to Greek servicer CEPAL. With Project Neptune, doValue assumes as long-term servicer the management of approximately 50% of the initial €1.1 billion portfolio.
- Launch of Legal Services business unit in Spain: in July 2022, doValue has formally set up a new business unit in Spain dedicated to the offering of legal services to banks and institutional investor. The initiative is in line with the plan of further growing and diversifying the portfolio of products and solutions offered by doValue to its current and prospective clients in Spain. In October 2022, doValue signed an important contract with Sareb for the provision of legal services.
- Launch of SME business unit in Spain: in June 2022, doValue has formally set up a business unit dedicated to the management of Non-performing Exposures (NPE) related to Small and Medium Enterprises (SME) in Spain. The SME business unit employs about 40 professionals and is currently managing approximately €3 billion of GBV, a level which is expected to grow over the next few quarters.
- Sareb servicing contract: at the end of February 2022, Sareb made the decision of appointing two new servicers for the 2022-2025 contract and therefore not renewing the contract with doValue and the other 3 servicers currently managing the Sareb portfolio. The decision by Sareb has triggered a reorganisation of doValue's activities in Spain aimed at operating at an adequate scale preserving the profitability of the business in Iberia. Approx. €8 million of reorganisation costs were spent in 2022 and it is expected that the overall cost will be lower than the initially estimated amount and equal to €15 million.
- **ISO Certification 37001:16**: during the month of November 2022, doValue S.p.A. received the UNI ISO 37001:16 certification Management system for the prevention of corruption the first international standard for anti-corruption management systems. The certification, issued by Bureau Veritas one of the most important international players in the field of certification testifies to the constant attention and commitment of doValue in preventing all forms of corruption. The UNI ISO 3700 standard was created to offer companies and organizations advanced management standards and effective measures to prevent and address corruption, establishing a culture of integrity, transparency, and compliance.

Other resolutions of the Board of Directors

During today's Board of Directors meeting, the Board of Directors of doValue assessed that the Chairman Giovanni Castellaneta and the Directors Nunzio Guglielmino, Giovanni Battista Dagnino, Cristina Finocchi Mahne and Marella Idi Maria Villa, as declared by them, and all the members of the Board of Statutory Auditors, as declared by them, continue to possess the independence requirements set out in art. 148, paragraph 3, of Legislative Decree 58/1998 (TUF) and by art. 2 of the Corporate Governance Code of listed companies.



Outlook

European Banks have gone through an impressive deleveraging process in the last few years, selling and securitising €585 billion euro of non-performing exposures and achieving record-low NPE ratios (EBA data as of September 2023 indicate a weighted-average NPE ratio for banks in Italy, Spain, Greece, Portugal and Cyprus in the region of 2.8%).

Having said that, the level of Stage 2 loans in Southern Europe has materially increased since pre-COVID times, and currently stands at around 9.4% (compared to the weighted-average NPE ratio for banks in Italy, Spain, Greece, Portugal and Cyprus in the region of 2.8%) with Italy, Greece and Cyprus featuring even higher levels of Stage 2 loans (at 13.1%, 12.2% and 14.1% respectively).

The pipeline of potential servicing mandates for 2022 across Southern Europe is currently estimated by doValue at approximately €52 billion (including an estimated €18 billion related to secondary transactions) and is likely to grow further in the coming quarters, in particular as the currently challenging macro-economic conditions and stress factors (inflation and interest rates in primis) are likely to lead to increased production of NPEs. Data published by third party institutions already show that corporates default rates in Italy have increased in the first part of 2022, mainly in the corporate sector, and they are expected to increase further in 2023 and 2024.

A significant macro-economic slowdown could affect the Group ability to collect, albeit for the time being the Collection performance has been very resilient as demonstrated by the results achieved in 2022. In general, looking at past performance, collections have proven resilient and not highly correlated to GDP changes.

More generally, doValue activity is underpinned by exogenous and favourable medium to long-term tailwinds, including the implementation, by banks, of stringent regulations for the recognition of loans (IFRS 9, Calendar Provisioning, Basel IV) aimed at promoting a very proactive approach in managing their balance sheets, in addition to the well-established outsourcing trend by banks of servicing activities.



Webcast conference call

The preliminary financial results for 2022 will be presented on Friday, February 24th, 2023, at 10:30 am CET in a conference call held by the Group's top management.

The conference call can be followed via webcast by connecting to the bank's website at www.doValue.it or the following URL: https://87399.choruscall.eu/links/dovalue230224.html

As an alternative to webcast, you can join the conference call by calling one of the following numbers:

Italy: +39 02 36213011

UK: +44 121 281 8003

USA: +17187058794

The presentation by top management will be available as from the start of the conference call on the www.doValue.it site in the "Investor Relations/Financial Reports and Presentations" section.

Certification of the Financial Reporting Officer

Davide Soffietti, in his capacity as Financial Reporting Officer responsible for preparing corporate accounting documents, certifies – pursuant to Article 154-bis, paragraph 2, of Legislative Decree 58/1998 (the Consolidated Financial Intermediation Act) – that the accounting information in this press release is consistent with the data in the accounting documentation, books and other accounting records.

The Consolidated Interim Report as of December 31th, 2022, will be made available to the public at the Company's headquarters and at Borsa Italiana, as well as on the website www.dovalue.it in the "Investor Relations / Financial Reports and Presentations" section by the statutory deadlines.

We inform you that doValue S.p.A. has adopted the simplified rules provided for in Articles 70, paragraph 8, and 71, paragraph 1-bis, of the Consob Issuers Regulation no. 11971/1999, subsequently amended, and has therefore exercised the option to derogate from compliance with the obligations to publish the information documents provided for in Articles 70, paragraph 6, and 71, paragraph 1, of that Regulation on the occasion of significant mergers, spinoffs, capital increases through the contribution of assets in kind, acquisitions and sales.

doValue is the main operator in Southern Europe in the field of credit and real estate management for banks and investors. With more than 20 years of experience and approximately €120 billion of assets under management (Gross Book Value) across Italy, Spain, Portugal, Greece and Cyprus, doValue Group's activities contribute to the economic growth by promoting the sustainable development of the financial system. With its 3,200 employees, doValue offers an integrated range of services: servicing of Non-Performing Loans (NPL), Unlikely To Pay (UTP), Early Arrears, and performing credit, real estate servicing, master servicing, data processing and other ancillary services for credit management. The shares of doValue are listed on the STAR segment of Euronext Milan (EXM) and, in 2022, the Group reported Gross Revenues of approximately €558 million and EBITDA excluding non-recurring items of approximately €202 million.

Contacts

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MANAGEMENT INCOME STATEMENT (€ '000)

<u>Servicing Revenues:</u> <u>510,164</u> <u>528,626</u>	(18,462)	
	(10):02/	<u>(3)%</u>
o/w: NPE revenues 433,538 446,097	(12,559)	(3)%
o/w: REO revenues 76,626 82,529	(5,903)	(7)%
Co-investment revenues 1,507 8,846	(7,339)	(83)%
Ancillary and other revenues 46,578 34,579	11,999	35%
Gross revenues 558,249 572,051	(13,802)	(2)%
NPE Outsourcing fees (20,913) (29,998)	9,085	(30)%
REO Outsourcing fees (22,631) (24,217)	1,586	(7)%
Ancillary Outsourcing fees (14,285) (11,369)	(2,916)	26%
Net revenues 500,420 506,467	(6,047)	(1)%
Staff expenses (212,395) (215,851)	3,456	(2)%
Administrative expenses (89,317) (91,269)	1,952	(2)%
Total "o.w. IT" (33,034) (30,183)	(2,851)	9%
Total "o.w. Real Estate" (5,586) (6,159)	573	(9)%
Total "o.w. SG&A" (50,697) (54,927)	4,230	(8)%
Operating expenses (301,712) (307,120)	5,408	(2)%
EBITDA 198,708 199,347	(639)	(0)%
EBITDA margin 36% 35%	1%	2%
Non-recurring items included in EBITDA (2,979) (1,572)	(1,407)	90%
	(1,407) 768	0%
EBITDA margin excluding non-recurring items 36% 35%	1%	3%
Net write-downs on property, plant, equipment and intangibles (71,021) (94,371)	23,350	(25)%
Net provisions for risks and charges (13,963) (25,547)	11,584	(45)%
Net write-downs of loans 493 545	(52)	(10)%
Profit (loss) from equity investments - 83	(83)	(100)%
EBIT 114,217 80,057	34,160	43%
Net income (loss) on financial assets and liabilities measured at fair		
value (22,520) 1,071	(23,591)	n.s.
Net financial interest and commissions (28,868) (32,839)	3,971	(12)%
EBT 62,829 48,289	14,540	30%
Non-recurring items included in EBT (35,901) (33,350)	(2,551)	8%
EBT excluding non-recurring items 98,730 81,639	17,091	21%
Income tax for the period (36,354) (15,116)	(21,238)	141%
Profit (Loss) for the period 26,475 33,173	(6,698)	(20)%
Profit (loss) for the period attributable to Non-controlling interests (9,973) (9,429)	(544)	6%
But (1 (1 and) for the month of a to the total to the Charached Language		
Profit (Loss) for the period attributable to the Shareholders of the Parent Company 16,502 23,744	(7,242)	(31)%
20/302 23/744	(//242)	(31) /6
Non-recurring items included in Profit (loss) for the period (35,494) (29,481)	(6,013)	20%
O.w. Non-recurring items included in Profit (loss) for the period		
attributable to Non-controlling interest (1,433) (2,504)	1,071	(43)%
Profit (loss) for the period attributable to the Shareholders of the Parent Company excluding non-recurring items 50,563 50,721	(158)	(0)%
Profit (loss) for the period attributable to Non-controlling interests	(130)	(0) /0
excluding non-recurring items 11,406 11,933	(527)	(4)%
Earnings per share (in Euro) 0.21 0.30	(0.09)	(30)%
J.	(0.05)	(20) /6
Earnings per share excluding non-recurring items (Euro) 0.64 0.64	(0.00)	(0)%

MANAGEMENT BALANCE SHEET (€ '000)

Condensed Balance Sheet	31-Dec-2022	31-Dec-2021	Change €	Change %
Cash and liquid securities	134,264	166,668	(32,404)	(19)%
Financial assets	57,984	61,961	(3,977)	(6)%
Property, plant and equipment	59,191	34,204	24,987	73%
Intangible assets	526,888	545,225	(18,337)	(3)%
Tax assets	118,226	152,996	(34,770)	(23)%
Trade receivables	200,143	206,326	(6,183)	(3)%
Assets held for sale	13	30	(17)	(57)%
Other assets	29,889	17,226	12,663	74%
Total Assets	1,126,598	1,184,636	(58,038)	(5)%
Financial liabilities: due to banks/bondholders	564,123	568,459	(4,336)	(1)%
Other financial liabilities	120,861	76,017	44,844	59%
Trade payables	70,381	73,710	(3,329)	(5)%
Tax liabilities	67,797	113,060	(45,263)	(40)%
Employee termination benefits	9,107	10,264	(1,157)	(11)%
Provisions for risks and charges	37,655	44,235	(6,580)	(15)%
Other liabilities	75,754	104,888	(29,134)	(28)%
Total Liabilities	945,678	990,633	(44,955)	(5)%
Share capital	41,280	41,280	-	n.s.
Reserves	83,109	96,299	(13,190)	(14)%
Treasury shares	(4,332)	(4,678)	346	(7)%
Profit (loss) for the period attributable to the Shareholders of				
the Parent Company	16,502	23,744	(7,242)	(31)%
Net Equity attributable to the Shareholders of the	404	4=0.04=	(22.223)	(45)0(
Parent Company	136,559	156,645	(20,086)	(13)%
Total Liabilities and Net Equity attributable to the				
Shareholders of the Parent Company	1,082,237	1,147,278	(65,041)	(6)%
Net Equity attributable to Non-Controlling Interests	44,361	37,358	7,003	19%
Total Liabilities and Net Equity	1,126,598	1,184,636	(58,038)	(5)%

MANAGEMENT CASH FLOW (€ '000)

Condensed Cash flow	2022	2021
EBITDA	198,708	199,347
Capex	(30,833)	(29,640)
EBITDA-Capex	167,875	169,707
as % of EBITDA	84%	85%
Adjustment for accrual on share-based incentive system	5,557	1,027
Changes in NWC (Net Working Capital)	2,854	(9,285)
Changes in other assets/liabilities	(92,688)	(21,340)
Operating Cash Flow	83,598	140,109
Corporate Income Tax paid	(44,042)	(12,827)
Financial charges	(27,146)	(31,220)
Free Cash Flow	12,410	96,062
(Investments)/divestments in financial assets	3,664	(26,489)
Tax claim payment	-	(32,981)
Treasury shares buy-back	-	(4,603)
Dividends paid to minority shareholders	(5,002)	(2,502)
Dividends paid to Group shareholders	(39,140)	(20,722)
Net Cash Flow of the period	(28,068)	8,765
Net financial Position - Beginning of period	(401,791)	(410,556)
Net financial Position - End of period	(429,859)	(401,791)
Change in Net Financial Position	(28,068)	8,765

ALTERNATIVE PERFORMANCE INDICATORS

KPIs	2022	2021
Gross Book Value (EoP) - Group	120,478,346	149,486,889
Collections of the period - Group	5,494,503	5,743,101
LTM Collections / GBV EoP - Group - Stock	4.1%	4.3%
Gross Book Value (EoP) - Italy	72,031,038	75,965,150
Collections of the period - Italy	1,707,403	1,698,356
LTM Collections / GBV EoP - Italy - Stock	2.5%	2.4%
Gross Book Value (EoP) - Iberia	11,650,908	41,523,359
Collections of the period - Iberia	1,965,314	2,726,453
LTM Collections / GBV EoP - Iberia - Stock	9.2%	6.6%
Gross Book Value (EoP) - Hellenic Region	36,796,401	31,998,380
Collections of the period - Hellenic Region	1,821,787	1,318,292
LTM Collections / GBV EoP - Hellenic Region - Stock	6.1%	6.0%
EBITDA	198,708	199,347
Non-recurring items (NRIs) included in EBITDA	(2,979)	(1,572)
EBITDA excluding non-recurring items	201,687	200,919
EBITDA margin	36%	35%
EBITDA margin excluding non-recurring items	36%	35%
Profit (loss) for the period attributable to the shareholders of the Parent Company	16,502	23,744
Non-recurring items included in Profit (loss) for the period attributable to the	(24.054)	(26.077)
Shareholders of the Parent Company	(34,061)	(26,977)
Profit (loss) for the period attributable to the Shareholders of the Parent Company excluding non-recurring items	50,563	50,721
Earnings per share (Euro)	0.21	0.30
Earnings per share excluding non-recurring items (Euro)	0.64	0.64
Capex	30,833	29,640
EBITDA - Capex	167,875	169,707
Net Working Capital	129,762	132,616
Net Financial Position	(429,859)	(401,791)
Leverage (Net Debt / EBITDA LTM PF)	2.1x	2.0x

SEGMENT REPORTING (€ '000)

	Year 2022			
Condensed Income Statement (excluding non-recurring items)	Italy	Hellenic Region	Iberia	Total
Servicing revenues	145,093	249,394	115,677	510,164
o/w NPE Revenues	145,094	229,892	58,552	433,538
o/w REO Revenues	(1)	19,502	57,125	76,626
UTP Servicing	-	-	-	-
Co-investment revenues	1,507	-	-	1,507
Ancillary and other revenues	35,910	3,854	6,814	46,578
Gross Revenues	182,510	253,248	122,491	558,249
NPE Outsourcing fees	(7,673)	(4,428)	(8,812)	(20,913)
REO Outsourcing fees	-	(3,819)	(18,812)	(22,631)
Ancillary Outsourcing fees	(12,816)	-	(1,469)	(14,285)
Net revenues	162,021	245,001	93,398	500,420
Staff expenses	(84,610)	(73,073)	(54,712)	(212,395)
Administrative expenses	(29,333)	(22,745)	(34,260)	(86,338)
o/w IT	(14,955)	(8,756)	(9,323)	(33,034)
o/w Real Estate	(1,594)	(2,689)	(1,303)	(5,586)
o/w SG&A	(12,784)	(11,300)	(23,634)	(47,718)
Operating expenses	(113,943)	(95,818)	(88,972)	(298,733)
EBITDA excluding non-recurring items	48,078	149,183	4,426	201,687
EBITDA margin excluding non-recurring items	26%	59%	4%	36%
Contribution to EBITDA excluding non-recurring items	24%	74%	2%	100%