



Press Release

RESPONSIBLY GROW: DOVALUE GROUP INTEGRATES SUSTAINABILITY INTO ITS BUSINESS STRATEGY

AT THE CENTRE: VALUE FOR EMPLOYEES, SOCIAL VALUE, ENVIRONMENTAL VALUE

Rome April, 26 2021 – In 2020, doValue S.p.A. (“doValue” or the “Group”) continued the path of integration of sustainability in management processes through the continuous commitment also witnessed by the evolution of non-financial reporting, which is not only regulatory compliance reporting, but also a strategic lever in monitoring risks and identifying opportunities.

Always focused on the relationship with all stakeholders, the Group has strengthened the dialogue with employees, customers, investors, shareholders and public institutions in order to guide its strategy and achieve, in all countries where it is present, initiatives for the benefit of the territory, the environment and communities, supporting the sustainable development of the credit system thanks to its typical activity.

The culture of sustainability, which has always been part of the activities of doValue, is based on the values of integrity, responsibility and respect for people, aiming on long-term shared value creation and focusing on three main pillars: employee value, social value and environmental value.

During 2020 the doValue Group provided more than 42,000 hours of training for its 3,230 employees (with around 60% female employees) located in 5 countries and completed the first People Engagement Survey, which gave to all employees the opportunity to express their opinions on the work environment. To support greater dissemination and awareness among employees of its objectives in terms of sustainability, doValue has also introduced in the new model of variable remuneration short- and medium-term objectives related to the development and improvement of the Group's strategies on human capital and Environmental, Social & Governance (ESG).

On the environmental issue, doValue has joined the LifeGate PlasticLess® project contributing to the capture of 260 kg of waste from the seas and, thanks to the adhesion to Lifegate Web's Zero Impact® Project, has also contributed to the compensation of 4,320 kg of CO2.

doValue S.p.A.

già doBank S.p.A.

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Codice Fiscale n° 00390840239 e Partita IVA n° 02659940239 – Capitale Sociale € 41.280.000 interamente versato.



On the social side, the Group supported 580 beneficiaries of Save The Children's Spazio Mamme in Italy and donated 1,600 food aid items to families in difficulty in Greece.

The fourth Consolidated Non-Financial Statement, which is not only regulatory compliance reporting, but also a strategic lever in monitoring risks and identifying opportunities, was approved by the Board of Directors on March 30, 2021 and is available at <https://www.dovalue.it/it/valore-sustainable>.

The document, is drawn up in accordance with the Sustainability Reporting Standards of the Global Reporting Initiative (GRI), in addition to reporting the Group's ESG performance, aims to meet the information needs of the market and stakeholders with the utmost transparency.

In order to promote a culture of sustainability among its stakeholders, has been created the "Sustainable Value" section in the institutional website www.dovalue.it in which has been published a summary of the main results achieved by the Group in terms of sustainability. (<https://www.dovalue.it/dnf2020eng/>).

doValue will continue to strive to build a sustainable future and responsibly grow together with its Stakeholders.

doValue S.p.A.

doValue, formerly doBank S.p.A., is the leading operator in Southern Europe in credit management and real estate services for banks and investors. Present in Italy, Spain, Portugal, Greece and Cyprus, doValue has more than 20 years of industry experience and manages assets of approximately €160 billion (gross book value) with around 3,200 employees of an integrated range of services: special servicing of NPLs, UTPs, early arrears and performing positions, real estate servicing, master servicing, data processing and provision and other ancillary services. doValue is listed on the MTA (Mercato Telematico Azionario) operated by Borsa Italiana S.p.A. and, including the acquisition of Altamira Asset Management and doValue Greece, recorded preliminary gross revenues in 2020 of about €418 million and an EBITDA ex non-recurring items of about €125 million.

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